



Why Security Surveillance?

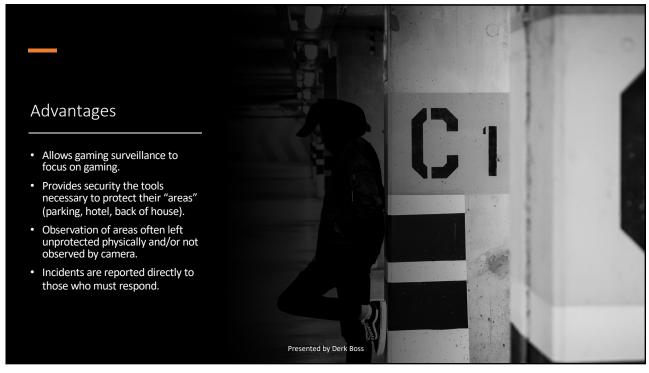
- · Gaming Resorts facing increased litigation.
 - Some properties adding a specific agent for "risk" reviews
- Responsibilities for protecting property too large for a typical gaming surveillance team.
- Increased concern for outlier events such as: Active Shooter, workplace violence, protests, etc.
 - Mass Protesting up 15%
 - Crime in Seattle "CHAP" up 525%
 - Crowds, alcohol, drugs fueling Las Vegas Strip violence (9/24/20 AP)
- Addition of problem prone venues such as nightclubs, pool parties, concerts.
- Retail and back of house areas vulnerable to theft, fraud, attack.

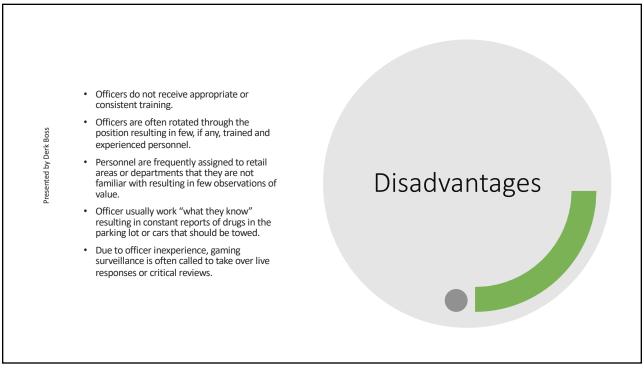
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Improving Security Surveillance



Establish clear responsibilities for each department (Gaming surveillance and security).



Assign specific security officers.



Ensure assigned officers receive appropriate training to include camera handling, review techniques, detection protocols and expectations, as well as departmental procedures.



Assign audits on a regular basis.

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Recommendations

- For best results, a gaming surveillance team should be large enough to encompass the responsibility for all cameras on property.
 - Duties and responsibilities can be split into two different units but reporting to Director of Surveillance
- If a security surveillance operation is used:
 - Assign enough permanent personnel
 - Train as well and as often as gaming surveillance
 - If possible, security surveillance should monitor the property perimeter, parking, and hotel/pool (nonparty pools) only.
 - Casino floor, food and beverage venues, nightclub and party pools, due to their complexity should be observed by gaming surveillance

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